

Mr Chris Berry
Computers in Personnel Ltd
Farm House Crown Lane
MARLOW Bucks SL7 3HL

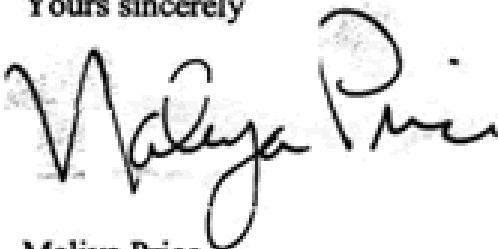
Dear Mr Berry

I am pleased to report that our satisfaction levels with Compel's support has risen greatly with the introduction of Rob Oehlers to our account.

Rob has taken the approach that we are not primarily systems people, and is helping to make the system more useable for us. He has taken the time to understand our systems requirements and addresses our needs in a logical and productive way. Rob has been very accommodating and responds to any urgent requests that occur during his on-site visits. He is also realistic about what can and can't be done with our version of Compel and has made many useful recommendations.

Many thanks.

Yours sincerely



Maliya Price
Head of Policy & Support