



Heather Penny
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Dear Heather

Personnel Manager Familiarisation v3 Course – 18 & 19 October 2000

Susie and I would both like to thank you for the excellent course we attended this week. Your presentation and explanation of all the aspects covered was superb, and the lunches really were the perfect finishing touch.

We are now making a start on setting our system up and very much hope to see you again on future courses.

Again, many thanks for two informative and enjoyable days.

Yours sincerely

Elizabeth Laing

Susie Bartlett



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